LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.Com. DEGREE EXAMINATION – COMMERCE

THIRD SEMESTER - NOVEMBER 2009

CO 3803 - BRAND MANAGEMENT

Date & Time: 05/11/2009 / 9:00 - 12:00 Dept. No.

SECTION – A

Answer ALL questions in not more than 3 lines each.

- 1. Define Brand Equity.
- 2. State the 4 major steps in Strategic Brand Management.
- 3. What is a Brand Mantra?
- 4. Define Customer Based Brand Equity.
- 5. What is Value Equity?
- 6. What is a Symbol? Identify 2 real life symbols used in Branding.
- 7. What are brand intangibles?
- 8. What is ingredient branding?
- 9. What is retro branding?
- 10. State the 4 factors which make up a Program multiplier.

SECTION – B

Answer any 5 in not more than 2 pages each.

(5x8=40 marks)

(10x2=20 marks)

11. How are consumers benefited by Brands?

- 12. What are the challenges a modern brand faces?
- 13. How can Brand Equity act as a Bridge between the past and the future?
- 14. Explain the 3 major components of Brand Image.
- 15. Explain the criteria used for choosing brand and elements.
- 16. Write a note on slogans and their significance for branding.
- 17. Explain the Rationale for sponsoring events for Branding.
- 18. Explain the main elements in a global branding strategy.

SECTION – C

Answer any 2 in not more than 4 pages each.

(2x20=40 marks)

- 19. Briefly explain the things which can be branded.
- 20. What are positioning guide lines?
- 21. How would you match communications options? What are the criteria to be used for deriving the most effecient communications program for Branding.

Max. : 100 Marks